

Bunge and Bunge Loders Croklaan Integrated Grievance List Update May-2018				
Relationship	Date logged	Subject	Issue	Actions taken by Bunge (before 1 March 2018 by various other entities)
Indirect	2015	Dinant	Human rights violations as reported by coalition of NGOs Report can be found here: link to report	Feb-18: position remains unchanged 2016: We have contacted our trading partners to ensure that Dinant becomes compliant with our policy. We expect our trading partners to set specific requirements for Dinant to meet and communicate these requirements via their grievance list. We also expect our trading partners to report progress via their grievance lists or during meetings with our representatives. The trading partners informed us that TFT will conduct another verification visit in 2017
Indirect	Sep-16	Eagle High Plantations	Land clearing and no proper FPIC conducted as reported by Greenpeace in “A Deadly Trade Off” Greenpeace report can be found here	May-18: for updates see grievance lists of trading partners Wilmar, Musim Mas and GAR Dec-17: Followed up with Eagle High plantation sustainability team on way forward. Eagle High management team is now conducting internal FPIC training for its sustainability team in order to restart FPIC process for the community surrounding this concession Oct-17: Loders Croklaan conducted a site visit to Eagle High’s PT VMA concession upon invitation to understand the situation on the ground. Eagle High has maintained its moratorium on new plantings; PT Varia Mitra Andalan in Papua has not been developed.
Indirect	Feb-17	Ensem Sawita <ul style="list-style-type: none"> PT Agra Bumi Niaga (PT ABN) 	Allegations of elephant and tiger habitat destroyed inside Leuser Ecosystem as reported by RAN	May-18: for updates see grievance lists of GAR and Wilmar PT ABN is alleged to deliver FFB to PT Ensem Sawati IOI has contacted its trading partners to ensure these suppliers become compliant with our policy. We expect our trading

				partners to set specific requirements for these suppliers to meet and communicate these requirements via their grievance list. We also expect our trading partners to report progress via their grievance lists or during meetings with our representatives.
Indirect	Apr-17	<p>FGV</p> <ul style="list-style-type: none"> • PT Temila Agro Abadi (PT TAA) • PT Citra Niaga Perkasa (PT CNP) 	<p>Allegations of continues clearance of peat forest in its PT TAA plantation in West Kalimantan, Indonesia. Reported by Chain Reaction Research: Report</p> <p>Continues allegations of human right and labour abuses in Malaysian plantations FGV as first published by the Wall Street Journal in 2015: Report</p>	<p>May-18: FGV update can be found here more updates on grievance list of trading partners</p> <p>Feb-18: PT TAA- FGV released quarterly progress update and tentative peat restoration Master Plan. Asian Plantations Ltd- Grand Performance</p> <p>FGV released statement that stop work order was issued on 8th January and in the process of initiating immediate HCS assessment. Relevant progress observed and our intel partner confirmed no clearing from nov-17 onwards. We will continue to monitor implementation of FGV's commitments and Master Plan</p> <p>Dec-17: IOI engaged with FGV. FGV is expected to issue a quarterly update regarding progress of peat rehabilitation in January 2018.</p> <p>Oct-17: FGV shared two progress updates in August and October, informing on the progress of actions pertaining the WSJ article and FGV's Social Compliance & Human Rights (SCHR) initiatives and the enhancement of the peat protection clause in FGV's Group Sustainability Policy. The IOI Loders Crokiaan Sustainability team is in direct contact with FGV and we continue to monitor progress made by FGV on their commitments and the listed requirements.</p> <p>Aug-17: Intel confirmed FGV has stopped clearing. FGV published its revised commitments on 28th August 2017. We</p>

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				<p>have requested FGV for an action plan to deliver on its commitments.</p> <p>Jun-17: IOI met with FGV. FGV confirmed stop work order (we did detect new clearing) for PT TAA despite strong pressure from local communities insisting FGV to continue developments. IOI will meet with FGV again in July.</p> <p>IOI will start engagement with FGV based on the allegations from the report.</p>
Indirect	Dec-17	<p>IJM Corporation</p> <ul style="list-style-type: none"> • PT Prima Bahagia Permai (PT PBP) 	<p>Alleged deforestation in PT PBP</p>	<p>May-18: moratorium in place, confirmed by our intel partner</p> <p>Feb-18: Our intel partner observed active clearing in Nov17 and Dec17. IOI commercial team contacted IJM and requested an immediate stop clearing as well as an action plan to deal with these allegations and other policy gaps. IJM confirmed their commitments to “no deforestation” and “no peat planting”. IJM completed an HCV study on PT PBP in 2014 and will engage with independent experts to conduct a HCS assessment in PT PBP. We will continue our dialogue with IJM.</p>
Direct	2015	<p>IOI Group</p> <ul style="list-style-type: none"> • SNA Group • PT BNS • PT BSS • PT SKS 	<p>RSPO complaint related to land clearing and illegal planting</p> <p>RSPO case tracker: here</p>	<p>May-18: field visit (Jan-18) report shared with IOI, IOI provided feedback to RSPO. Update can be found at RSPO website, which states: “status box G, close for monitoring”</p> <p>Feb-18: According to the agreed “Term of reference” (ToR) with RSPO, a draft report from RSPO verification visit, which ended on 29/1/2018, was to be shared with IOI by 7/2/2018. However, as of 26/2/2018, IOI has yet to receive such draft report from RSPO.</p> <p>Dec-17: Quarterly report on the progress action plan as recommended by RSPO CP has been sent to RSPO in October 2017. Final verification by RSPO CP is expected to be conducted January2018.</p>

				<p>Oct-17: IOI continues to implement its action plan (see also the Sustainability Implementation Plan or SIP update) and is ready for another field verification by RSPO. RSPO has yet to confirm the dates.</p> <p>Aug-17: IOI’s action plan following the field verification report of the second RSPO field visit in February, was submitted to the RSPO CP on June 20th. See case tracker RSPO.</p> <p>2017: IOI continues its near real time monitoring program on the Ketapang concessions.</p> <p>Feb-17: RSPO conducted field verification PT BNS and PT SKS, IOI is waiting for the report (including the report on BSS). IOI will continue to implement actions listed in the Sustainable Implementation Plan (SIP) and provide quarterly updates via its website.</p> <p>Dec-16: IOI Group and AE issued a joint statement in which parties jointly declared to have achieved agreement in closing the Ketapang complaint case. Aidenvironment has raised all other matters with IOI for perusal and declared that it has no further standing issues with IOI related to the Ketapang case. The above declaration has been achieved with IOI Group, independent of RSPO’s decisions. The full Statement can be found on the IOI Group website.</p> <p>Sep-16: RSPO conducted field verification PT BSS. Report not yet published.</p>
Direct	Nov-16	IOI Group <ul style="list-style-type: none"> • Pamol Kluang 	Labor violations and recommendations as	May-18: Passport lockers have been installed on IOI estates, min. wage and no recruitment fees in final stages of implementation across all of IOI’s estates. Finnwatch

			<p>reported by Finnwatch</p> <p>Finnwatch reports can be found: here</p>	<p>conducted another field visit to IOI estates. Report will be available later this year.</p> <p>Feb-18: IOI is implementing 3 new labor policies: installation of passport lockers on all estates, no recruitment fees and minimum wage policy. Update from IOI group can be found here</p> <p>Dec-17: updated social and labor policies IOI Group can be found: here</p> <p>Oct-17: The BSR report is available at the IOI website (BSR Assessment Report) Discussions with RAN and Finnwatch resulted in an updated minimum wage policy and no recruitment fee guideline which will be published end of October. IOI senior estate management, HR and sustainability staff (including Loders representatives) was trained on both the BSR recommendations and the new policy and guideline.</p> <p>Aug-17: BSR conducted field visits to Lahad Datu and Sandakan in Sabah in June. BSR Report will be available via IOI’s website first week September.</p> <p>June-17: Final assessment reports Proforest and BSR expected in July.</p> <p>Apr-17: Based on this initial assessment Proforest and BSR conducted field assessments in IOI Estates. The final assessment reports from BSR and Proforest are expected mid-May. Following the outcome of these assessment reports IOI will develop an action plan to address any gaps highlighted in the reports by the end of June. Progress on this action plan will be communicated via our grievance list every quarter starting, September 2017.</p>
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Direct	2010	<p>IOI Group</p> <ul style="list-style-type: none"> • IOI-Pelita 	<p>RSPO complaint related to the NCR of communities in Sarawak</p>	<p>May-18: RSPO update can be found here. Way forward:</p> <ul style="list-style-type: none"> • IOI and Grassroots will work on dispute resolution plan (May-18) • Dispute resolution plan to be consulted with and accepted by 7 longhouses (Aug-18) • CP to approve dispute resolution plan (Aug-18) • Implementation Dispute resolution plan (Sep-18) <p>Feb-18: IOI and Grassroots jointly engaged with RSPO to discuss comments CP on joint action plan. IOI and Grassroots will revise the joint action plan including the comments of the CP. The CP will review the revised action plan in their March (28th) 2018 meeting.</p> <p>Dec-17: The finalized action plan has been sent to RSPO. Some of the activities has been started and conducted on the ground, such as Corporate Social Responsibility (CSR) in several areas namely Long Tuyut, Long Teran Batu, and Long Tabing. The translation of this document is in the final stage and will</p>

				<p>be shared with the local communities and stakeholders in second week of December 2017. IOI will not divest its share in IOI-Pelita as per statement IOI (here)</p> <p>Oct -17: IOI and Grassroots have worked on a joint action plan which is now being reviewed by Pelita. We expect to present the mutually agreed action plan to RSPO in November</p> <p>Aug-17: A joint verification visit, IOI-Grassroots-RSPO (observer) to the local community at IOI-Pelita Plantation in Sarawak was conducted from 3-7 July 2017. IOI, Grassroots and RSPO discussed action plans as a way forward to address the land disputes with communities. Joint Action Plan is submitted to RSPO for review by Complaints Panel.</p> <p>June-17: RSPO CP acknowledged the letter sent by IOI and Grassroots (both available via RSPO case tracker). RSPO is agreeable to the recommendations made on the mediation process. IOI and Grassroots will continue to work on the jointly agreed actions to fast-forward the process.</p> <p>Apr-2017: Grassroots and IOI sent a joint letter to RSPO outlining jointly agreed actions that should result in resolution of the complaint while ensuring that the RSPO principles are upheld and fair process is observed by all parties involved</p> <p>8th March 2017: IOI received letter from coalition of NGOs titled: recommendations to resolve the LTK complaint in compliance with the RSPO P&C including 4 specific short actions IOI should now undertake to resolve this dispute. IOI responded to this letter. The response can be found here.</p>
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				<p>LTK Community at approximately RM1,600 per hectare. It is also noted that Rinwood had also conducted some negotiations and provided compensation to segments of the LTK Community prior to IOI's share acquisition.</p>
Direct	Mar-16	<p>IOI Group</p> <ul style="list-style-type: none"> • PT KPAM 	<p>Illegal road construction</p>	<p>May-18: HCS peer review assessment still in progress. Near real time satellite monitoring program continues and detected no deforestation and fires within the concession. PT KPAM employs a team of 5 full time fire and patrol staffs to monitor any illegal activity.</p> <p>Dec-17: IOI submitted HCS assessment for peer review to high carbon stock approach group (see http://highcarbonstock.org/registered-hcs-assessments/)</p> <p>2017: IOI continues its near real time monitoring program on the Ketapang concessions.</p> <p>Nov-16: land clearing spotted outside top-end PT KPAM (outside IOI concession boundary). This development is not an IOI development.</p> <p>October 2016: Despite IOI Group's efforts to halt the activities and reports to the local authorities, activities and entries nonetheless have persisted. Therefore IOI Group highlighted the issue in the NPP procedure to the RSPO secretariat. The locals diverted the road to an area outside the IOI concession boundaries.</p> <p>April 2016: IOI Group discovered trespassers and unauthorized activities by 3rd Parties in PT KPAM via satellite images provided by Satelligence (near real time monitoring program). On-site verification confirmed illegal activities in form of road construction by locals.</p>

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Indirect	Apr-18	Jaremar	Alleged labor rights violations	Our trading partner confirmed they are currently investigating the allegations.
Direct	Jun-15	Kirana / BLD	Clearance of peatland	<p>Jun-15 Bunge announces suspension of new contracts with BLD and its subsidiary Kirana</p> <p>Jun-15 Received email from coalition of NGO's related to plans (news report) of BLD to expand on peatland</p>
Indirect	Jul-16	Korindo	<p>Land clearing as reported by Mighty Earth in "Burning Paradise"</p> <p>Report can be found: here</p>	<p>May-18: position remains unchanged</p> <p>Bunge will not accept oil from Korindo; we have informed our trading partners accordingly</p>
Indirect	Dec-17	<p>NPC Resources</p> <ul style="list-style-type: none"> • PT Sumber Alam Selaras (PT SAS) 	Alleged deforestation in PT SAS	<p>May-18: our intel partner observed that active clearing continued despite stop work order. We will ask our trading partner to remove NPC Resources from our supply chain.</p> <p>Feb-18: Our intel partner observed active clearing in No17, Dec17 and Jan18. The IOI commercial team contacted NPC and requested an immediate stop clearing as well as an action plan to deal with allegations and other policy gaps. NPC informed us that they have engaged an Indonesian environmental consultant who will commence immediately to look into the issues in their concession PT SAS. We expect and update by March 5, 2018. NPC stated to have stopped further land clearing activities, however there are other works ongoing like road maintenance, etc. We have cautioned them of high likelihood of video or image capture by drones or satellite of site activities and we will continue to monitor NPC's activities in the months to come</p>
Indirect	Nov-15	REPSA	Human rights violations as	May-18: Bunge will not accept oil from REPSA and affiliated companies (Olemca / Grupo Hame), we have informed our trading partners accordingly.

			<p>reported by coalition of NGOs</p> <p>Report from a coalition of NGO's can be found here: link to report</p>	<p>May-17: based our assessment we found Repsa to be non-compliant with our policy. We informed our trading partners accordingly.</p> <p>2016: We have contacted our trading partners to ensure that REPSA becomes compliant with our policy. We expect our trading partners to set specific requirements for REPSA to meet and communicate these requirements via their grievance list. We also expect our trading partners to report progress via their grievance lists or during meetings with our representatives.</p>
Indirect	Sep-16	Salim group: Indofood / IndoAgri	<p>Land clearing and labor violations as reported by Greenpeace in "A Deadly Trade Off"</p> <p>Greenpeace report can be found here</p> <p>RAN / Aidenvironment report can be found here</p>	<p>May-18: position remains unchanged. Following the new RAN / Aidenvironment report we have asked our trading partner about actions taken to address the allegations in relation to PT DRM and PT SKL and the neighboring mills (mentioned in the report) that might be confronted in the future with FFB from these two concessions</p> <p>Bunge will not accept oil from Indofood; we have informed our trading partners accordingly</p> <p>We will review our position and consider allowing IndoAgri back in our supply chain once the following criteria are met:</p> <ul style="list-style-type: none"> • Agreement between IndoAgri and the complainants on a time-bound action plan with clear milestones to resolve the issues raised • Completion of the independent field verification by RSPO • Publication of the result of the independent field verification by RSPO including a management response from IndoAgri and remedial actions

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Indirect	Feb-17	Samling Group	Allegations of landgraps, indigenous rights violations and environmental problems as reported by Burmese civil society groups	<p>May-18: for updates see grievance list Wilmar</p> <p>Feb-18: We have contacted our trading partners and requested for specific milestones. Samling has committed to a moratorium on land clearing activities in their Malaysian and Indonesian operations.</p> <p>2017: We have contacted our trading partners to ensure these suppliers become compliant with our policy. We expect our trading partners to set specific requirements for these suppliers to meet and communicate these requirements via their grievance list. We also expect our trading partners to report progress via their grievance lists or during meetings with our representatives.</p>
Direct	Mar-14	Sarawak Oil Palms	Clearance of forest and peatland in Sarawak	<p>Cessation of direct sourcing from SOP (ongoing)</p> <p>Sep-14 meeting in Sarawak with industry and government officials</p> <p>Jul-14 meeting in Singapore with representatives of NGOs, SOP and other Sarawak producers</p> <p>March/April: Engagement with SOP regarding company’s palm policies and activities</p> <p>Apr-14 meeting with NGOs and investors</p> <p>Mar-14 Received letter from coalition of NGO’s dated March, 11 2014 regarding Sarawak Oil Palms (SOP). Received similar letter from investor dated March 18, 2014</p>
Indirect	Sep-16	TH Plantations	Land clearing as reported by	May-18: for updates see grievance list Wilmar

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			<p>Greenpeace in “A Deadly Trade Off”</p> <p>Greenpeace report can be found here</p>	<p>Aug-17: See Grievance List Wilmar, next step depends on the Action Plan as Reported by Wilmar.</p> <p>Jun-17: Grievance list Wilmar reports that TH has stopped new developments.</p> <p>Apr-17: Based on our assessment we found TH plantations to be non-compliant to our policy. We will inform our trading partners accordingly.</p> <p>Feb-17: We have informed our trading partners about specific requirements for TH Plantations to ensure they are compliant with our policy. We expect our trading partners to report progress on these requirements via their grievance lists or during meetings with our representatives</p>
Direct	Sep-16	TH Plantations	<p>Land clearing as reported by Greenpeace in “A Deadly Trade Off” (Group level risk, IOI is not sourcing for the reported areas)</p> <p>Greenpeace report can be found here</p> <p>Our spatial risk analysis classified the supplying mill of TH Plantations as a high priority mill</p>	<p>May-18: position remains unchanged</p> <p>Feb-18: Position remains unchanged, THP did not share an action plan for to address outstanding issues</p> <p>Dec-17: IOI will re-engage with TH in January for progress update</p> <p>Aug-17: situation remains unchanged.</p> <p>May-17: IOI had a constructive meeting with senior management from TH Plantations. The results of the field verification of Kota Bahagia mill and estates were discussed as well as the ongoing clearing of peat in TH’s Indonesian concessions. We appreciate the feedback and clarification given by TH including TH’s intention to continue clearing of peat areas. The latter is in conflict with IOI’s policy and therefore we continue the suspension of TH plantation from our supply chain</p>

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				<p>Nov-16: TH Plantations invited IOI for mill verification. TH and IOI have scheduled the mill verification for Mar-2017. IOI will contact senior management of TH once the report of the mill verification is available. In this meeting IOI will also address the other issues reported listed in our grievance list as well as milestones for re-engagement.</p> <p>2016: On several occasions, IOI approached TH Plantations for an on-site mill and supply base verification. Since TH Plantations refused to collaborate, IOI decided to phase out TH Plantations from its supply chain.</p>
Indirect	Nov-16	<p>Various companies including:</p> <ul style="list-style-type: none"> • PT Samudera Sawit Nabati • PT Bangun Sempura Lestari • PT Global Sawit Semesta • PT Nafasindo • PT Ensem Lestari • PT Delima Makmur • PT Perkebunan Lembah Bakti • PT Surya Panen Subur II 	<p>Allegations of deforestation in Leuser Ecosystem in Indonesia. (Aceh and North Sumatra)</p> <p>The report from RAN can be found: here</p>	<p>May-18: for updates see grievance lists GAR, MusimMas and Wilmar</p> <p>Feb-18: We have contacted our trading partners and requested for specific milestones</p> <p>August- 17: Based on conversations with our trade partners we expect more detailed communications on their grievance list the next months.</p> <p>2017: IOI Group only sourced from these mills via its trading partners, IOI Group does not source directly from these mills. IOI has contacted its trading partners to ensure these suppliers become compliant with our policy. We expect our trading partners to set specific requirements for these suppliers to meet and communicate these requirements via their grievance list. We also expect our trading partners to report progress via their grievance lists or during meetings with IOI representatives.</p>
Indirect	Nov-16	<p>Various companies including:</p>	<p>Human and labor rights violations as</p>	<p>May-18: for update see grievance list Wilmar</p>

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		<ul style="list-style-type: none"> PT Sarana Prima Multi Niaga PT Abdi Budi Mulia PT Hamparan Masawit Bangun Persada 	<p>reported by Amnesty International</p> <p>The report from Amnesty International can be found: here</p>	<p>Feb-18: We have contacted our trading partners and requested for specific milestones</p> <p>2017: we continue to follow the progress made via Wilmar's Grievance list.</p> <p>2016: IOI has contacted its trading partners to ensure these suppliers become compliant with our policy. We expect our trading partners to set specific requirements for these suppliers to meet and communicate these requirements via their grievance list. We also expect our trading partners to report progress via their grievance lists or during meetings with IOI representatives. Wilmar requested TFT to conduct the assessments.</p>
Direct	Nov-16	<p>Wilmar</p> <ul style="list-style-type: none"> PT Daya Labuhan Indah PT Perkebunan Milano 	<p>Human and labor rights violations as reported by Amnesty International</p> <p>The report from Amnesty International can be found: here</p>	<p>May-18: for update see grievance list Wilmar</p> <p>Apr-17: Based on the BSR assessment provided by Wilmar, IOI is satisfied with the progress made so far. IOI continues to monitor progress via Wilmar's grievance list.</p> <p>Mar-17: Wilmar to update IOI on BSR assessment</p> <p>BSR conducted assessment, report due Feb-17. Due diligence audits performed on RSPO & ISCC requirements by independent auditors. IOI will monitor progress via Wilmar's grievance list</p>