

Grievance Summary List

Last updated: 7 September 2017

Reference Number	Date Received	Grievance's Subject	Stakeholder	Progress	Status
2016-01	<i>Initial Bunge public statement July 3, 2016</i>	Failure by IOI Group to address deficiencies in grievance remediation and policy gaps	Coalition of non-governmental organizations	<ul style="list-style-type: none"> Engagement with IOI concerning policies, plans & actions, commencing April 2016 Written feedback to IOI concerning updated sustainability policy, June 2016 Suspension of new contracts and public statement of supplier expectations, July 3, 2016 Continued engagement concerning policies, plans & actions, July-December, 2016 Re-eligibility update, February 24, 2017 Statement by Greenpeace, announcing suspension of campaign against IOI, April 28, 2017 Updated IOI implementation plan Further updates on IOI policies and implementation activities 	Regular supplier engagement
2015-01	<i>11/10/2015</i>	Alleged human rights and environmental abuses by Empresa Reforestadora de Palma de Petén SA (REPSA)	Coalition of Non-Governmental Organizations	<ul style="list-style-type: none"> Received letter from coalition of NGO's dated 10th Nov 2015 Nov 2015: Engaged with direct suppliers to assess supply chain Replied to the NGO coalition confirming indirect presence of palm oil from REPSA through a small number of our suppliers 	Monitoring situation via our suppliers

				<ul style="list-style-type: none"> • March 2016 Bunge reengages with suppliers requesting progress updates • April 2016 Bunge attends meeting with community representatives. Meeting hosted by NGO coalition in Washington DC • May/June 2016 follow up with direct suppliers regarding results of assessments and proposed action plans • June 22, 2015 Bunge issues statement concerning issue (see below) • REPSA update report • REPSA update report • Additional updates from REPSA and third parties 	
2015-A	6/19/2015	Clearance of peatland	Coalition of Non Governmental Organizations	<ul style="list-style-type: none"> • Received email from coalition of NGO's related to plans (news report) of BLD to expand on peatland • June 23, 2015 Bunge announces suspension of new contracts with BLD and its subsidiary Kirana 	Closed
2014-01	3/11/2014	Clearance of forest and peatland in Sarawak	Coalition of Non Governmental Organizations and investors	<ul style="list-style-type: none"> • Received letter from coalition of NGO's dated March, 11 2014 regarding Sarawak Oil Palms (SOP) • Received similar letter from investor dated March 18, 2014 • April 9, 2014 meeting with NGOs and investors • March/April: Engagement with SOP regarding company's palm policies and activities 	Continued engagement and monitoring

				<ul style="list-style-type: none">• July 3, 2014 meeting in Singapore with representatives of NGOs, SOP and other Sarawak producers• September 12, 2014 meeting in Sarawak with industry and government officials• Cessation of direct sourcing from SOP (ongoing)	
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Statement Concerning Grievance 2015-01 (REPSA)

June 22, 2016

Bunge is committed to building a fully traceable supply chain, free of deforestation, peat clearance, human rights abuses and land tenure issues. We are working with our suppliers to achieve our goals and to ensure adoption of these principles more broadly.

As part of our commitment to building a sustainable supply chain, we are implementing a Grievance Procedure. In November, a complaint was received regarding the case of Reforestadora de Palmas del Petén, S.A. (REPSA) and allegations of human rights abuses and environmental pollution. We confirmed the presence of REPSA as an indirect supplier in our supply chain and have logged it on our grievance list.

While we do not have a direct commercial relationship with REPSA, we receive palm oil from the company via a small number of our direct suppliers. Bunge is engaging with each of these direct suppliers to assess the issues and remediation plans.

Based on information that we have received to date, we understand that a second party assessment has been conducted and remediation plans presented to REPSA. We also understand that there is an emerging effort underway to establish a meaningful dialogue among REPSA, local communities and NGOs.

REPSA recently issued a statement condemning violence and intimidation. We see this as an important first step toward implementing remediation efforts.

Bunge takes the issues raised in this grievance seriously and condemns any forms of violence and intimidation in any instance, and in the specific context of this issue, where the creation of a safe and enabling environment is a prerequisite for dialogue and progress on the ground.

We will continue to monitor this situation closely, assess progress against commitments and plans, continue to engage with our direct suppliers to ensure that Bunge's palm supply reflects our Policy, and support collective efforts to improve conditions throughout our supply chains.